



Age Friendly York

Age Friendly York Achievements 2024

To demonstrate progress in the work that is done through Age Friendly York, in partnership with York Older People's Assembly a list of some of the achievements are summarised:

- Promoted the Licence review of taxis. This provides a solution to the outstanding issue of people in wheelchairs needing to book a taxi in advance
- Created three [Age Friendly Ambassador profiles](#)
- Provided 5 Age Friendly meetings with guests covering the topics of:
 - environment;
 - domestic abuse;
 - future of care;
 - Ageing Without Children;
 - Talking Newspaper;
 - Our Big Budget Conversation
 - Sustainable Travel
- Provided a joined up approach with YOPA so that the Open Meetings alternating with the Age Friendly meetings each month. [2025 meetings listed](#) on the CYC website.
- Supported a more user-friendly approach to consulting around cashless parking that resulted in achieving efficiencies while still providing a cash solution for those that needed it.
- Helped to develop a dementia friendly pathway on Live Well York. Due to staff shortages this piece of work is still in progress.

In partnership with York University, Sheffield and Hull, Age UK York and York CVS created a [Loneliness and social isolation showcase](#) and workshop.

- Supported the re-tendering of older people commissioning with two members of Age Friendly York being part of the tender panel and created a tender question for scoring.
- Set up an Operation Group for the Commissioning Manager to have a co-production discussion with residents and providers to discuss the funding challenges with commissioning older people prevention services
- Home Instead wins [socially responsible business 2023](#) which includes their work in partnership with Age Friendly York for Take A Seat. We have started the process for reviewing the initiative and making this offer even more inclusive. Further progress planned for 2025.
- Agreed an approach to a 2nd Cycle of the Age Friendly domains:
 - Your Information
 - Your Home
 - Your Time
 - Your Service
 - Getting out and About

We started with Your Home and had a workshop on 16th September as part of the YOPA open meeting calendar. This was introduced by the Executive member for Housing, Planning and Safer Communities - Michael Pavlovich. These sessions covered:

- Telecare and Equipment
- Falls
- Peer support - later life housing decision making
- Intergenerational accommodation
- Retrofitting homes
- Housing development and homes for life
- Access to information to enable an informed choice
- Housing Options

The workshop looked at comments received from residents since the last review; the existing action points and proposed changes to the [action plan](#). This was submitted to and approved by the Ageing Well Partnership.

- Getting Out and About – an AFY member has summarised all the comment received from older residents since the first review. These have been incorporated with the comments from the transport survey with work progressing on how to effectively respond to these issues raised.
- Your Information – carried out an information survey with responses being analysed to inform the re-fresh of the action plan.
- Worked alongside Dementia Forward and our Access Officer to provide dementia training for staff within venues assessed by [Access Able](#).