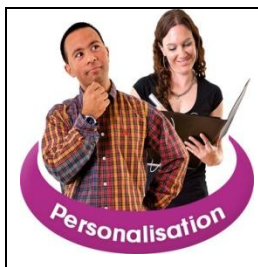


Easy Read



Fact Sheet 1 – What Is Personalisation



Personalisation means giving you choice and control about the type of support you want and need.

What will be different?



Personalisation will mean different things to different people. You can look forward to:



1. Support which will meet your individual needs



2. Being supported in a way that is right for you




3. Easier ways of finding information and getting advice about support



4. New services will be started to offer you more choice

When will this happen?

	The changes are happening now.
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You can now get

	Self directed support
	Personal Budgets
	Direct Payments
	Support Planning
	Support Broker
	Personal Assistants



For further information please look at the other Fact Sheets in this series and our website: www.york.gov.uk