

Emma Darbyshire, City of York Council Business Administration Apprentice

Training Provider: York College

After finishing college, I worked in retail for three years. I had got used to having my own income for the first time since leaving education.

I found university fees quite off-putting and wouldn't give me the on-the-job experience I was looking for. I found my apprenticeship on Indeed.

Working in the Business Intelligence Team, I have responsibility for submitting statutory returns, maintaining Public Health data and producing consultations. I have also gained experience in a working environment from day one, which was helpful, as I could apply the knowledge I had learned in my off the job training.



My personal confidence has definitely increased, working hands on in a professional environment has pushed me to develop better interpersonal skills and my department has been really nurturing throughout my apprenticeship.

Apprenticeships are a really good way of getting your foot in the door in any industry and gives you 'real world' experience that university wouldn't.

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