

## **Lucy Hall, City of York Council Gas Engineering Apprentice**

Training Provider: Leeds College of Building

After leaving school, I wanted to combine working with experienced people on a daily basis and participate in day release study at college. I chose a career path that would allow me to develop my practical and problem solving skills. My friend told me about the position that had been advertised on Facebook. I applied and was successful at interview. I started my apprenticeship in September 2020.

My role consists of doing repairs, servicing and fault finding on boilers. I am also currently working on tenant`s choice projects. These are empty house projects, where engineers install heating systems, which is a great way for me to learn.

Working with highly qualified mentors allows me to gain knowledge and skills so that I can strive to be as good as them. I have developed in a lot of areas, including knowing how to manage different situations with a more mature attitude, how to delegate my time between studies and social activities and my confidence when speaking to customers.



If you are interested in apprenticeships, my advice would be, go for it you have nothing to lose you can only gain. It allows you to get on the job expertise alongside college learning, whilst being paid a wage.

Lucy previously attended Archbishop Holgate`s School.