

# A letter about parking with a Blue Badge in York city centre

22 November 2023

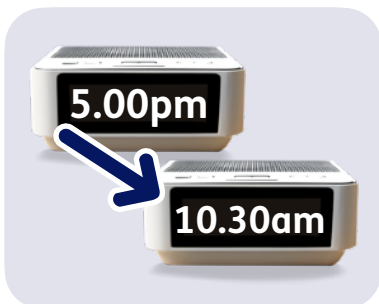
Dear resident



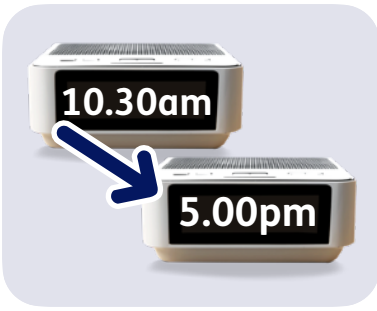
City of York Council is planning to bring back **Blue Badge parking** in the city centre.



**Blue Badge parking** helps disabled people park closer to where they need to go.



Blue Badge holders can already park in the city centre overnight between 5.00pm and 10.30am.



We are planning to have Blue Badge parking in the city centre during the day, between 10.30am and 5.00pm.



We want to know what you think of our plans.

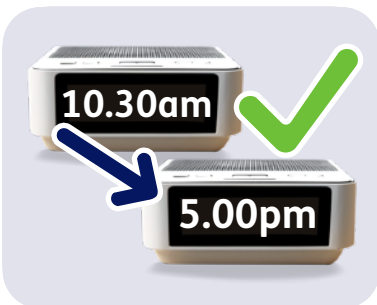


Please answer the questions in this letter to tell us what you think by 4 February 2024.

## Driving into the city centre

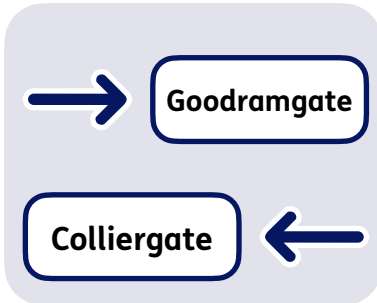


We need to change some of the roads to make it possible to drive into the city centre.



After we make these changes, Blue Badge holders will be able to park in the city centre between 10.30am and 5.00pm.

# From 4 January 2024



You will be able to drive into the city centre on Goodramgate and leave on Colliergate.



On Goodramgate you will need to show your Blue Badge to a support officer.

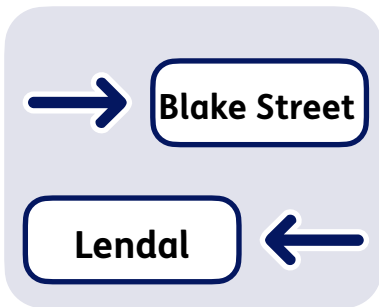


On Colliergate there will be CCTV cameras that see your car and let you leave.



You will also be able to drive down Church Street to park your car. But not St Sampsons Square.

# After Easter 2024



You will be able to drive into the city centre on Blake Street and leave on Lendal.

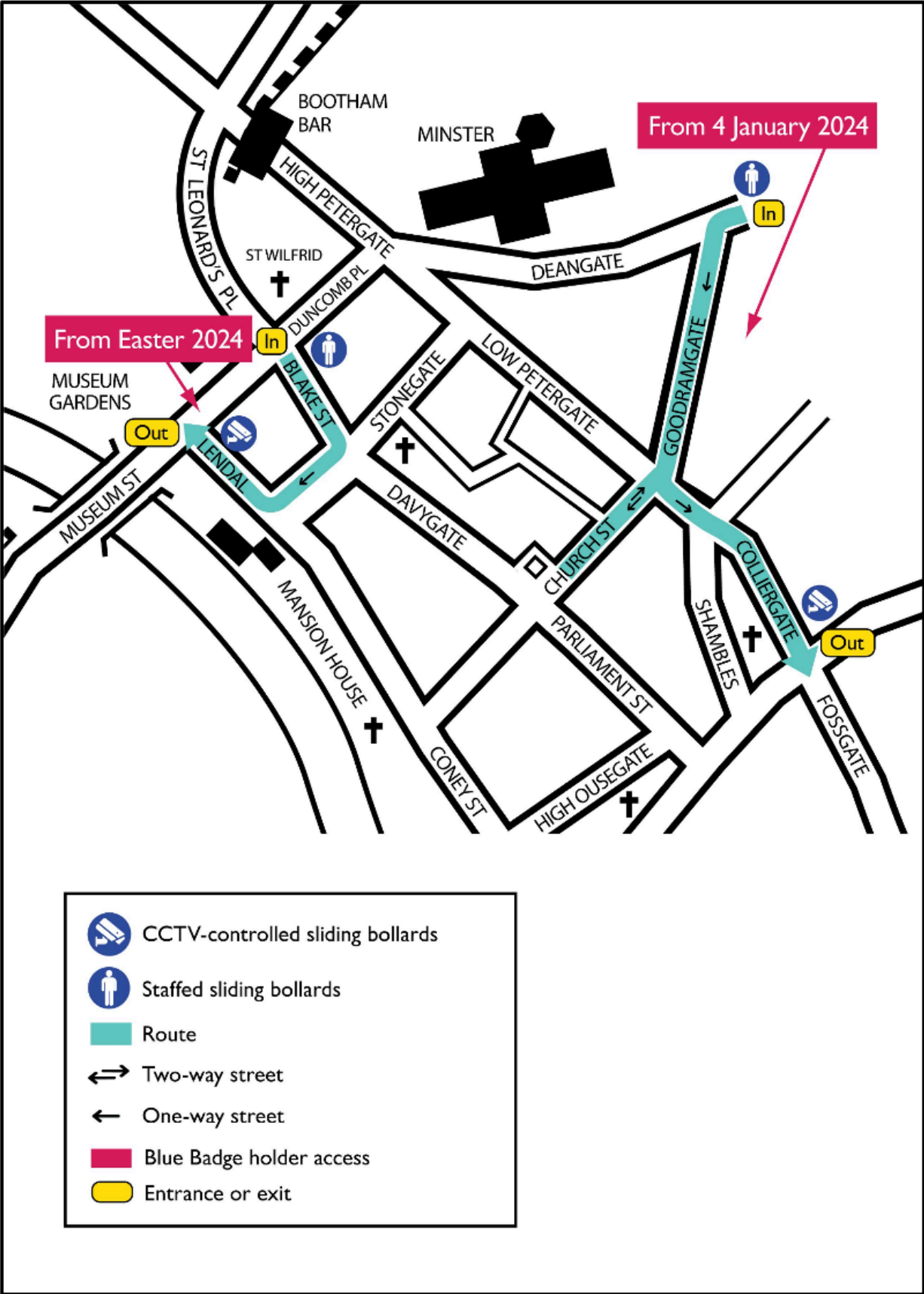


On Blake Street you will need to show your Blue Badge to a support officer.



On Lendal there will be CCTV cameras that see your car and let you leave.

# This is a map of these streets:



# Questions for you to answer

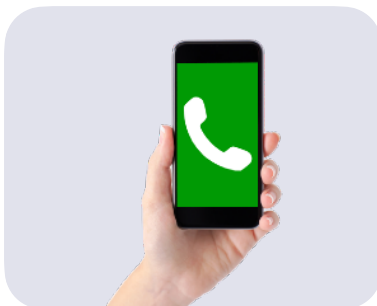


**Question 1:** Do you understand the plans above?

Yes

No

If you ticked no, please contact our customer services team by:



- Phone: 01904 551 550



- Email: [cycacessteam@york.gov.uk](mailto:cycacessteam@york.gov.uk)



## Question 2:

If a Blue Badge holder needs to be picked up from the city centre by a taxi, family member or friend, the driver will not have a Blue Badge to show.



How can we make sure that Blue Badge holders can be picked up from the city centre?

### Question 3: Please tell us:



- What information you need about being a Blue Badge holder and coming into the city centre.



- Where you would like to get this information from.





**Question 4:** Please tell us about you.

Are you:

A Disabled person.

A Disabled person with a Blue Badge.

A Carer.

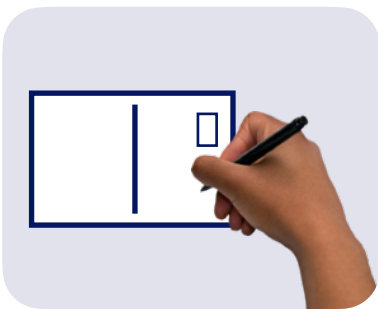
Someone else.

# Other ways to tell us what you think



We would like to know how you think we could make the city centre easier to use for disabled people.

You can do this by:



- Filling in a postcard - you can get these from the support officers on Goodramgate.



- Around the city - you can tell us what you think on maps at York Explore and workshops you go to.



- Workshops - you can drop into Friends Meeting House, Friargate, YO1 9RL and tell us what you think on:

- Friday 15 December, 10.00am to 12.00pm.
- Saturday 16 December, 2.00pm to 4.00pm.



We will also put on 8 more workshops between January and March. These have not been arranged yet.

You can find out more about the workshops by:



- Emailing:  
[ourbigconversation@york.gov.uk](mailto:ourbigconversation@york.gov.uk)



- Signing up for our residents' email newsletter:  
[www.york.gov.uk/form/EmailUpdates](http://www.york.gov.uk/form/EmailUpdates)



You can go to the website by taking a picture of this QR code with the camera on your smart phone if you have one.

# What we will do with your answers



We will look at all of the answers everyone sends us.



We will use the information we find out to make it easier for Blue Badge holders to come into the city centre.



Your answers will be **anonymous** - this means no one will know your answers came from you.



We will keep your information safe and private.

If you want to complain about how we keep your information, please contact us by:



- Email:  
[information.governance@york.gov.uk](mailto:information.governance@york.gov.uk)



- Phone: 01904 554 145



- Post:  
Data Protection Officer  
City of York Council  
West Offices  
Station Rise  
York  
YO1 6GA

# If you do not want us to use your answers



When you give us your answers, you are saying we can use the information you give us.

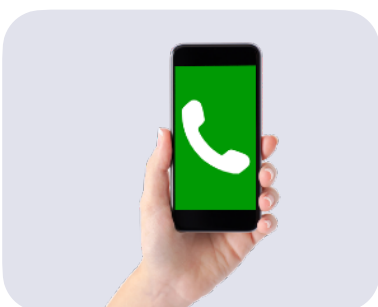


You can decide that you do not want us to use your information anymore.

You can do this by contacting us by:



- Email:  
[ourbigconversation@york.gov.uk](mailto:ourbigconversation@york.gov.uk)



- Telephone: 01904 551 550



- In person at our offices:  
West Offices  
Station Rise  
York  
YO1 6GA

# How to give us your answers



You can give us your answers in different ways.



You can fill in the survey online at:  
[www.york.gov.uk/  
BlueBadgeConsultation](http://www.york.gov.uk/BlueBadgeConsultation)



Remember, the questions online will not be in Easy Read.



You can use this QR code to go to the survey online.



You can scan or take pictures of your answers in this booklet and email them to:  
[ourbigconversation@york.gov.uk](mailto:ourbigconversation@york.gov.uk)



You can drop off your answers at any Explore library or West Offices on Station Rise.



You can also get help to fill in the survey at any Explore library or West Offices, or by calling 01904 551 550.



You can ask us for an envelope to post your answers back to us by calling 01904 551 550.



You can send your answers back to us by post to:  
Blue Badge Consultation  
FREEPOST RTEG-TYYU-KLTZ  
City of York Council  
West Offices, Station Rise  
York  
YO1 6GA



# Other news

## Events in York city centre



You can find out about when there are events in York city centre on our website:

[www.visit-york.org](http://www.visit-york.org)



You might not be able to drive into the city centre when these events are happening.



You can go to the website by taking a picture of this QR code with the camera on your smart phone if you have one.

# Find out when roadworks are happening



You can sign up to be told when there are roadworks happening in the city.



These updates come from One Network.



You can sign up by going to their website:

[www.uk.one.network](http://www.uk.one.network)



You can go to the website by taking a picture of this QR code with the camera on your smart phone if you have one.

# Blue badge Parking



You can find out more information about Blue Badge parking in the city centre on our website:

[www.york.gov.uk/BlueBadgeParking](http://www.york.gov.uk/BlueBadgeParking)



You can go to the website by taking a picture of this QR code with the camera on your smart phone if you have one.

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