

Draft HECA response

<https://www.gov.uk/government/publications/guidance-to-english-energy-conservation-authorities-the-home-energy-conservation-act-1995>

Question	Info in response
Name of Local Authority	City of York Council
Type of Local Authority	Unitary
Name, job title and email address of official submitting report.	Anthony Dean, Healthy and Sustainable Homes Manager
Q1. Does your Local Authority have a current strategy on carbon reduction and/or energy efficiency for domestic properties?	Yes
Q2. If yes, please provide a link.	https://www.york.gov.uk/downloads/file/8948/york-climate-change-strategy-2022-to-2032 https://democracy.york.gov.uk/documents/s164357/Annex%20A%20-%20Retrofit%20Action%20Plan.pdf
Q3. If no, are you planning to develop one, and in what timeframe?	N/A
Q4. In the last 2 years, what has been the cost (or estimated cost) of your energy efficiency and/or carbon reduction initiatives, schemes and services? Please consider the total cost of running and administering the scheme(s). Please input 0 if no schemes or initiatives has been implemented.	£3,836,931.02
Q5. Which, if any, of the following outcomes have been achieved through your energy efficiency and/or carbon	<ul style="list-style-type: none">• Energy savings• Carbon savings• Job creation

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<p>initiatives, schemes and services? Please select all that apply.</p>	<ul style="list-style-type: none"> • Alleviation of fuel poverty • Improved health outcomes • Building skills capacity, experience and expertise in planning & delivering energy efficiency projects
<p>Q6. Do you provide or promote any advisory services to consumers on how to save energy?</p>	<p>Yes</p>
<p>Q7. If yes, please select all that apply</p>	<ul style="list-style-type: none"> • Local Authority website • Local advisory service • 'Find ways to save energy in your home' (formerly Simple Energy Advice) gov.uk website • 'Find ways to save energy in your home' gov.uk phonenumber • Leaflets • Social media • Local Energy Hub • LEAD Scheme
<p>Q8. Have you conducted any assessment or analysis to understand the existing capacity in your local supply chain to support the decarbonisation of buildings by 2050?</p>	<p>Yes, informal ongoing analysis through engagement with businesses and stakeholders, and experience of Local Authority scheme delivery</p>
<p>Q9. If you answered yes to question 8, please summarise any specific bottlenecks (or provide a link if this information has been published)</p>	<p>Key bottlenecks:</p> <ul style="list-style-type: none"> • PAS 2030 accredited and otherwise suitably skilled insulation installers • Qualified heat engineers with heat pump expertise • Qualified Retrofit Coordinators, Assessors and Designers • Access to in-person training of all kinds within the region. Access to certain training on any basis e.g. NVQ Level 2 or 3 Insulation qualifications. • Long term policy and finance/funding stability
<p>Q10. Which, if any, of the following actions are you taking to upskill and/or</p>	<ul style="list-style-type: none"> • Supporting training provision at local training providers

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grow your local retrofit installer supply chain? Please select all that apply	<ul style="list-style-type: none"> • Providing installer networking opportunities or other business support for growing companies. • Innovate UK Phase 2 – Retrofit One Stop Shop York (ROSSY) Project
Q11. Do you provide advice for your residents and small businesses about how to pick an installer business or how to avoid being mis-sold inappropriate improvements?	Yes
Q12. Has there been any Trading Standards activity against energy efficiency or home retrofit businesses in your area due to mis-selling or otherwise poorly advising consumers about retrofit measures?	No
Q13. If you received funding under Local Authority Delivery, Home Upgrade Grant or Social Housing Decarbonisation Fund, did availability of PAS 2030:2019 or MCS certified and TrustMark registered supply chain affect your ability to deliver?	Yes as no local suppliers
Q14. If you answered yes to question 13 please can you tell us, which parts of the supply chain were particularly affected (please select all that apply)?	<ul style="list-style-type: none"> • Installers of insulation • Installers of heat pumps • Retrofit assessors • Retrofit coordinators • Other (please state) – Retrofit designers
Q15. If you answered yes to question 13 please can you tell us, what actions did you take to overcome those barriers (please select all that apply)?	<ul style="list-style-type: none"> • Use of frameworks or a local DPS to reach more businesses • Supporting training and upskilling more generally • We have not done this one but are exploring it – Delivering in-house e.g. by upskilling existing social housing maintenance teams, directly employing retrofit coordinators etc

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Q16. Did you apply to the Social Housing Decarbonisation Fund (SHDF) Wave 2.1?	Yes, and successful in securing funding
Q17. Which, if any, of the following motivated you to apply for SHDF Wave 2.1? Please select all that apply.	<ul style="list-style-type: none"> • Financial support for retrofit • Tenant needs • Expectations of future energy performance regulations • Political Priority
Q18. Which, if any, of the following barriers prevented you from applying to SHDF Wave 2.1?	N/A however the bid process stretched capacity to the limit in various ways, including collation and production of all required appendices plus the 2 bid forms, obtaining suitable surveys, carrying out necessary analysis and planning within the bid window etc
Q19. Have you carried out/planned to carry out any retrofit work in absence of SHDF funding?	N/A although there are some smaller works programmes outside of the SHDF projects
Q20. If yes, how is this funded/how would this be funded?	<ul style="list-style-type: none"> • Internal funding • Funding from other Government schemes
Q21. If no, what is/are the main reason(s) for not planning to carry out any retrofit work? Please select all that apply.	N/A
Q22. How many of your social housing partners are you aware applied for the SHDF?	Two that we are aware of.
Q23. Do you enforce the PRS MEES Regulations in domestic tenancies?	Yes
Q24. Do you use the PRS MEES Exemption Register?	Yes
Q25. Are you aware of the PRS MEES draft toolkit for supporting local authorities?	Yes

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Q26. In the past 2 years, how many domestic private rented properties have you engaged with in respect to enforcement of the PRS MEES Regulations?	20
Q27. In the past 2 years, how many domestic private rented properties have you found to be non-compliant?	10
Q28. In the last 2 years, how many non-compliant properties have been improved to EPC Band E after you have engaged with them?	0
29. How many compliance notices have you issued in the past 2 years for non-compliance of the PRS MEES Regulations?	10
Q30. What programmes, if any, do you have to promote domestic energy efficiency improvements for those who are able to pay? Please provide links to any relevant online materials.	<p>Local Energy Advice Demonstrator Project https://www.york.gov.uk/LEADHomeEnergyAdviceScheme</p> <p>Innovate UK Phase 2 – Retrofit One Stop Shop York (ROSSY) Project</p>
Q31. Do you take any steps to raise awareness of the availability of private financing options (such as green mortgages) to fund retrofit works?	Advice provided on options where relevant.
Q32. Do you refer homeowners interested in energy efficiency to retail lenders offering green finance products?	<p>Yes, sending people to LEAP schemes, connected for Warmth etc via website.</p> <p>https://www.york.gov.uk/HomeEnergyEfficiency</p>
Q33. Does your Local Authority have a Fuel Poverty Strategy?	No although priorities are set out as part of other plans e.g. Retrofit Action Plan, Health and Wellbeing Strategy
Q34 How do you identify fuel poor households? Please select all that	Used local data sets on energy efficiency/housing

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apply and provide additional information if possible.	<ul style="list-style-type: none"> • Used local data sets on household income • Campaigns to encourage potential households to reach out
Q35. What actions are you taking to reduce fuel poverty in your area? Please select all that apply and provide additional information if possible.	<ul style="list-style-type: none"> • Delivery of government wide schemes such as the Home Upgrade Grant or Social Housing Decarbonisation Fund. • Actions to increase financial support to low income or vulnerable households. • Other – advice services and targeted support for groups at high risk of fuel poverty
Q36. Does fuel poverty interlink with your local authority's overall Carbon Reduction Strategy?	Yes
Q37. If your local authority did not apply for funding from the Local Authority Delivery scheme, please indicate which barrier(s) prevented you from applying.	N/A
Q38. Does your local authority have access to good quality housing data for on-gas properties?	Yes
Q39. If no, please specify what is lacking. Home Upgrade Grant	N/A
Q40. If your local authority did not apply for funding from the Home Upgrade Grant, please indicate which barrier(s) prevented you from applying.	N/A
Q41. Does your local authority have access to good quality housing data for off-gas properties?	Yes
Q42. If no, please specify what is lacking. The Energy Company Obligation (ECO)	N/A
Q43. Did your local authority have a published Statement of Intent (Sol) for	No

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<p>ECO flexibility eligibility under ECO3, during 2022?</p> <p>Please answer the following questions to help us to understand LA Flex delivery in more detail during the course of 2022:</p>	
<p>Q44. How many declarations were issued for low-income vulnerable households during ECO3?</p>	N/A
<p>Q45. How many declarations were issued for Fuel Poor households under ECO3?</p>	N/A
<p>Q46. How many declarations were issued for in-fill under ECO3?</p>	N/A
<p>Q47. What was the highest income cap published in your Sol?</p>	N/A
<p>Q48. If you have used an income over £30k gross, what reason did you give?.</p>	N/A
<p>Q49. Did you charge for declarations to be signed? • Yes/No</p>	N/A
<p>Q 50. If so, please state how much and how you decided on this figure</p>	N/A
<p>Q51. ECO4 commenced in July 2022, has your local authority published a Statement of Intent (Sol) for ECO flexibility eligibility under ECO4? •</p>	No
<p>Q52. If 'No' are there any specific barriers preventing you, from publishing and participating in the scheme?</p>	Lack of funding for LA to administer scheme and no available resource at present
<p>Q53a. Do you directly engage with energy suppliers either for ECO Flex (or other domestic energy efficiency schemes?</p>	No
<p>54b. If yes, please provide the name of the scheme and indicate whether this is an LA, Supplier, DESNZ or other organisational run scheme (please specify)</p>	N/A

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Q55. Which route(s) do you envisage submitting referrals through under ECO4 Flex? Select all that apply. •	All four routes available
Q56a. Do you provide smart metering advice when implementing energy efficiency improvements (including through grant schemes such as the Energy Company Obligation and the Home Upgrade Grant) in residential accommodation?	No
Q57b. If no, please explain why not, and what plans will be put in place to implement this.	No KPI requires this to do so
Q58a. Do you encourage landlords to promote smart meter uptake, e.g., landlord licencing schemes.	No
Q59b. If no, please explain why not, and what plans will be put in place to implement this.	No current requirement to do so, User experiences of smart meter installations are often reported to be poor, the approach is under review.
Q60a. Do you arrange for smart meters to be installed by energy suppliers in vacant social housing premises?	Yes
Q61b. If no, please explain why not, and what plans will be put in place to implement this	N/A User experiences of smart meter installations are often reported to be poor, the approach is under review. For social housing tenants who are often vulnerable a particularly high level of confidence in the installations would be needed.